

Terms and Conditions

1. **Booking and Reservation:**
 - Reservation and booking confirmations are subject to availability.
 - All bookings require a non-refundable deposit to secure reservations.
2. **Payment:**
 - Full payment is required before the commencement of the trip.
 - Prices are subject to change without notice due to fluctuations in transportation costs, taxes, and currency exchange rates.
3. **Cancellation and Refund:**
 - Cancellation policies vary depending on the type of service booked.
 - The agency may charge cancellation fees, and refunds are subject to these fees.
 - No refunds will be provided for cancellations made within a certain period before the trip.
4. **Changes to Itinerary:**
 - The agency reserves the right to make changes to the itinerary due to unforeseen circumstances, such as weather, strikes, or other factors beyond their control.
5. **Travel Insurance:**
 - It is recommended that travelers purchase travel insurance to cover unforeseen events such as trip cancellations, medical emergencies, or lost luggage.
6. **Passports and Visas:**
 - Travelers are responsible for ensuring they have the necessary passports and visas for their journey.
 - The agency may provide assistance with visa applications, but final approval lies with the relevant authorities.
7. **Health and Safety:**
 - Travelers are responsible for ensuring they are in good health for travel.
 - The agency may provide information on vaccinations and health requirements but is not responsible for any health-related issues during the trip.
8. **Responsibility of the Traveler:**
 - Travelers are responsible for their behavior and must comply with local laws and customs.
 - The agency is not responsible for any expenses or damages incurred due to the traveler's non-compliance with laws and regulations.
9. **Complaints:**
 - Any complaints or issues during the trip should be reported to the agency as soon as possible to allow for resolution.
10. **Jurisdiction:**
 - Any disputes arising from the agreement will be subject to the laws of a specific jurisdiction.